

REMARKS/ARGUMENTS

Claims 1 and 11 have been amended to make it clear that the invention is within the tangible arts and is not merely an abstract idea. In addition, the step of claim 1 and feature of claim 11 of the manner of deriving revenue has been deleted from those claims and referred to as a further step in new claim 21 dependent on claim 1, so as to better claim the inventive scope.

The rejection of all the claims under 35 U.S.C. §101 on the basis that the claims are directed to non-statutory subject matter, is respectfully traversed. The Examiner acknowledges that the recited process produces a useful, concrete, and tangible result and the amendment makes clear that the invention is within the tangible arts. Therefore, there is no longer any basis for contending that the invention is directed to non-statutory subject matter.

The rejections of all the claims under 35 U.S.C. §103(a) as unpatentable over Koprowski (Wall Street Journal, 1998) in view of Allsop US Patent No. 5,970,472, and the rejection of claims 8 and 17 further in view of Messer, are respectfully traversed.

In applicant's last response, he showed that the rejections are fundamentally flawed in that both Koprowski and Allsop require that the user select the manufacturer before being able to access parts of the device needing repair. In Koprowski, the user is already on the manufacturer's site. In Allsop, the user first selects a manufacturer. Messer is directed only to limitations in dependent claims. Therefore, combining these references does nothing to obtain or suggest the claimed invention, in which a list of one or more manufacturers is provided only after the user uses a mouse to click on displayed graphics representing a replaceable part of a device.


Applicant submits that the claims are in condition for allowance and respectfully solicits a Notice of Allowance.

The Commissioner is hereby authorized to charge payment of any fees required associated with this communication or credit any overpayment to Deposit Account No. 50-0337. If an extension of time is required please consider this a

petition therefor and charge any additional fees which may be required to Deposit account No. 50-0337. A duplicate copy of this paper is enclosed.

Respectfully submitted,

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